



GUEST ASSURANCE PRIORITY FOR SUTERA HARBOUR RESORT

SUTERA HARBOUR RESORT, Kota Kinabalu, Sabah, Malaysia – 11 February 2020.

GSH Corporation Limited's crown jewel, the Sutera Harbour Resort is a 5-star Resort featuring two majestic hotels – the city-style The Pacific Sutera Hotel and the resort-style The Magellan Sutera Resort. Located a mere 5 minutes away from the city Centre, Kota Kinabalu, 10 minutes from Kota Kinabalu International Airport and 15-minute boat ride to the tropical island of Tunku Abdul Rahman Marine Park. The Resort offers superb accommodation, superlative services and an array of indoor and outdoor activities.

As one of the leading hotels in Sabah, East Malaysia, Sutera Harbour Resort is providing a reassuring hand to travellers with added safety and precautionary measures on the Coronavirus outbreak in Wuhan, China. The Resort is confident with the emergency and crisis attentiveness of the Malaysia Government, that Sabah, Malaysia is safe for tourists and an ideal destination for nature and seafood lovers.

The World Health Organization (WHO) has continually reiterated that it is not recommending any restriction on international travel. Nevertheless, Sutera Harbour Resort has put in place a comprehensive range of precautionary measures at each of its property to further protect and assure the health and safety of its guests and employees.

SUTERA HARBOUR RESORT

THE PACIFIC SUTERA HOTEL • THE MAGELLAN SUTERA RESORT • SUTERA HARBOUR MARINA, GOLF & COUNTRY CLUB
Eastworth Source Sdn. Bhd. (Company No: 262801-T) Advanced Prestige Sdn. Bhd. (Company No: 262386-A) Wholly owned and managed by Sutera Harbour Golf & Country Club Bhd. (Company No. 219040-P)

1 Sutera Harbour Boulevard, Sutera Harbour, 88100 Kota Kinabalu, Sabah, Malaysia.
Tel: (60-88) 318 888 Fax: (60-88) 317 777 Sales & Marketing: (60-88) 303 338 E-mail: sutera@suteraharbour.com.my Website: www.suteraharbour.com



Enhanced safety and precautionary measures

1. A check point is set up at each hotel lobby, The Magellan Sutera Resort and The Pacific Sutera Hotel. Guests are expected to go through a temperature check upon arriving at the hotels prior to check-in or patronizing the restaurants and recreational facilities. Those with high fever or other symptoms may undergo additional screening. When checking in, all hotel guests are also asked to fill out a questionnaire enquiring about prior China travel.
2. The Resort is fully prepared with sanitizing facilities for both guests and employees. Scheduled cleaning of all contact and touch points as well as isolation procedures for any suspected cases. Emergency and extraordinary preparedness are part and parcel of hotel standard operating procedures (SOP).
3. Our public areas, rooms, restaurants, hotel linens, dining crockeries, cutleries etc. go through stringent sanitation for the convenience of our guests. Safety measures include: installation of additional hand washing and hand sanitizing stations in public areas of the hotels and in common areas frequented by guests and employees.
4. Notices in public areas are in placed to inform guests about the situation and protective measures they can take.
5. Any guest with an abnormal body temperature will be advised to seek treatment at our local government hospital Queen Elizabeth Hospital Kota Kinabalu, Sabah.

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6. The same procedure applies to employees of Sutera Harbour Resort. All employees are reminded to practice strict hygiene habits at all times.

7. Training in transmission prevention are deployed, which incorporates guidelines from the World Health Organization (WHO).

We are pleased to share the link of World Health Organization – Advice for Public for your kind reference. <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

The hotel will continue to remain vigilant and stay in close contact with local health authorities on the latest developments.

For more information about Sutera Harbour Resort, please visit www.suteraharbour.com

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Note to Editors:

Sutera Harbour Resort comprises The Pacific Sutera Hotel, The Magellan Sutera Resort and the Sutera Harbour Marina, Golf & Country Club.

Strategically located in the heart of Kota Kinabalu, Sutera Harbour Resort’s 384-acre property encompasses two 5-star hotels, an international spa, and an award-winning golf and marina club. Designed as a world class retreat offering harmonious living within nature’s paradise, Sutera Harbour Resort is only five minutes away from Kota Kinabalu city centre and 10 minutes from the Kota Kinabalu International Airport. While here, take a ride on Sutera Harbour’s North Borneo Railway’s vintage steam train, the North Borneo Yachting’s luxury vessel, Puteri Sutera. And, don’t forget to soak in nature at its island resort, the Sutera@mantanani, Mantanani Island.

Sutera Harbour serves as your avenue for leisure, entertainment and corporate business needs. It offers the ultimate lifestyle destination of Sabah, which is in East Malaysia on the island of Borneo, the third largest island in the world.

Fast Facts

956 rooms and suites	Pro Shop	104-berth marina
16 restaurants and bars	6 outdoor tennis courts	Extensive water sports facilities
28 function rooms	3 covered tennis courts	41-bay 2-tiered driving range
2 children’s activities centres	2 squash courts	Billiard room
100-seat movie theatre	3 badminton courts	12-lane bowling alley
Karaoke lounge	3 fitness centres	2 International spas
5 outdoor swimming pools(1 Olympic-sized)	27-hole Graham Marsh designed Golf Course	

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